

TIBURON[®]

EvidenceOnQ

Crime Scene to Court Room

THE GOAL OF PARTNERSHIP ...

To provide a seamless integrated experience between Tiburon and EvidenceOnQ™ that enhances an agency's evidence management and reporting capabilities. A complete and seamless solution that does not replace the Tiburon System but rather enhances it. Giving users greater flexibility and power to meet agency needs in regard to property and evidence.

In the end, this partnership provides Tiburon users a "best of breed" solution that significantly increases value and total customer satisfaction.

THE POWER OF PARTNERSHIP

TIBURON AND FILEONQ EQUALS BEST OF BREED



Discover the power and simplicity partnership offers.

Providing Tiburon Customers an **enhanced, seamless, integrated,** solution for managing evidence.

Enhanced Reporting Capabilities: EvidenceOnQ's built-in reporting capabilities allow agencies to create and access an unlimited number of customizable reports. Reports that meet the needs of crime analysis, UCR reporting, NCIC reporting, impounded vehicles, State or Federally mandated reporting and much more.

Fully Customizable: We give complete control over the design of the home screen and the fields customers want; along with the flexibility to modify it at anytime.

Streamlined Purging & Disposition: Purging projects that took days or weeks now take only minutes with our built-in search, retention review and reporting tools.

Flexible Barcoding: Users can create their own customized barcodes quickly and easily along with the capabilities to read existing Tiburon barcodes.

Powerful Searching: Users can easily search by any field or combination of fields to find what they need in seconds.



It simply works...

Two methods of partnership.

Complete and Seamless Integration allows existing Tiburon tables, fields and barcodes to be used by EvidenceOnQ™ along with complete sharing of data.

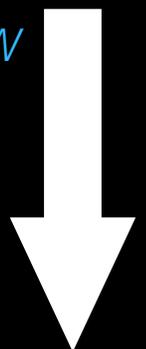
Import / Export Module will share existing and new data between the Tiburon System and EvidenceOnQ™ using FileOnQ's built in import/export module. This module allows Tiburon to push data into EvidenceOnQ™ or allows EvidenceOnQ™ to push data out to Tiburon. This can occur automatically or on demand, allowing the system to exchange data when and where you want.

For more information
1.800.603.6802
partners@fileonq.com
<http://www.evidenceonq.com>

BENEFITS CASE STUDY BELOW

"FileOnQ found a way to improve Tiburon's property module without completely changing it." - Rich Wara, Director of Property and Evidence - Contra Costa, CA

"We can go into a larger agency and know we have a partner there that can make the evidence management process work, that there is seamless integration, and that we have really good customer satisfaction with that implementation." - Diane House, Tiburon's Director of Operations



THE POWER OF PARTNERSHIP A SEAMLESS, INTEGRATED EVIDENCE TRACKING SOLUTION

PROVIDING TIBURON USER CUSTOMIZED REPORTING, SMOOTH CHAIN OF CUSTODY, ONE-TIME DATA ENTRY...

When the Harris County, Texas, Sheriff's Office needed to expand its evidence management capabilities several years ago, the task seemed daunting at best. Harris County serves over four million citizens across 1,118 square miles through the Sheriff's Office and eight constable precincts each with its own property room. Each precinct uses Tiburon, Inc.'s ARS (Automated Reporting System) and Property Module. When the Sheriff's Office argued that Tiburon's property module could not meet its needs, Tiburon developed a unique solution: integrate the property module with the EvidenceOnQ software program from FileOnQ of Seattle, Washington. The result has been a comprehensive evidence management system that works smoothly and efficiently.



Specialist Mike Moore, is using a handheld device provided by FileOnQ to scan item barcodes and update locations instantly. This takes seconds whereas the old method would have taken numerous key strokes.

kind of flexible efficiency was Tiburon's primary goal. "We were really looking for interface, integration, seamlessness, and a partner," House said, which is why EvidenceOnQ fit the bill. What's more, the new system is scalable, House emphasizes. "We can go into a larger agency and know we have a partner there that can make the evidence management process work, that there is seamless integration, and that we have really good customer satisfaction with that implementation."

Rich Wara, Director of the Property and Evidence Section-Investigations Unit of the Contra Costa County, California, Sheriff's Office, is definitely satisfied so far with his installed EvidenceOnQ system. For starters, he was impressed with how FileOnQ could customize his evidence system's home page to meet input needs. FileOnQ's willingness to customize reports and integrate the Tiburon ARS with EvidenceOnQ was another key factor. "FileOnQ stepped up to the plate on that," Wara said. "I should be able to type in a case number from 1960 and find information I need in one system," he added. "FileOnQ was able to convert old files to our new evidence system."



Shared Barcoding

For Sgt. Quentin Thigpen, the Tiburon-EvidenceOnQ solution is ideal. "Everybody's (the Sheriff's Office and eight precincts) on the same page in terms of what evidence system they use for reports and for the connection of evidence," Sgt. Thigpen said. One key capability of the integrated evidence system is barcoding that all agencies in Harris County's jurisdiction share. So, for example, "If an

investigator has two or three different cases, but with related evidence, we can transfer these items within EvidenceOnQ using the barcodes without having to do new data entries," Sgt. Thigpen said. "Subsequently, the chain of custody is very fluid. Now that all agencies have the same system, chain of custody is created when a record is created and we can follow it all the way to court," the sergeant added.

eDocs Capture Scans of Property Release Forms

Chain of custody is aided through EvidenceOnQ's eDocs feature. If someone wishes to retrieve a property item in a precinct and has a property release form or court order, that form and the person's ID. can be scanned into eDocs along with an electronic signature. "We don't need to keep that document anymore because we have a scan of it," Sgt. Thigpen said.

Integrated System is Now Scalable

Duplicate data entry was eliminated with the new solution. "With the Tiburon-EvidenceOnQ integrated system, users enter data once and that's pushed from field reporting (within Tiburon's ARS) into EvidenceOnQ where the data is tracked," according to Diane House, Tiburon's director of operations. "After tracking is completed, the status of that evidence is pushed back into the ARS." Achieving this

Audits, Inventories, Purging Streamlined

Audits and inventories, and purging are huge priorities, too. Wara says that EvidenceOnQ allows evidence personnel to scan an individual location, create a report, and do a reconcile of the report to see what is and is not there. Purging is much easier since EvidenceOnQ alerts personnel on what evidence can be destroyed.



The Contra Costa warehouse is around 20,000 sq. ft., and holds evidence for the Sheriff's Department, DOJ WestNET, Contra Costa Courts and 4 contract cities. Maintaining 60,000 items of evidence at any given time integrity and accountability is vital.

Accountability and Integrity for Everyone

"EvidenceOnQ has created a system that works at the highest level to maintain integrity. That's because FileOnQ involved so many people who understand what's needed in law enforcement." Concludes Wara. In the meantime, Wara added, "FileOnQ found a way to improve Tiburon's property module without completely changing it."

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